

# STANDARD HEARING AID AND WIRELESS ACCESSORY REPAIR FORM

Go paperless! Online ordering is easy with eStore, Starkey's online ordering system available on [StarkeyPro.com](http://StarkeyPro.com)

## STEP 1 - ORDER

**BILL TO:** ACCOUNT NUMBER:   
 ADDRESS:

CONTACT: PHONE:   
 EMAIL:

**SHIP TO:** ACCOUNT NUMBER:   
 ADDRESS:

CONTACT: PHONE:   
 EMAIL:

### SERVICE OPTIONS (CHARGES ARE PER HEARING DEVICE)

SAME-DAY SERVICE \$49.99     ONE-DAY SERVICE \$29.99  
 P.O. NO. DATE   
 STATE/SPECIAL PROGRAM BENEFIT STATE

### SERVICE PLAN

	<input type="radio"/> 6 MONTHS (DEFAULT)	<input type="radio"/> 12 MONTHS
HEARING AID	\$124.99	\$149.99
ACCESSORIES	\$69.99	\$89.99
2.4 GHz TABLE MICROPHONE 2.4 GHz MINI REMOTE MICROPHONE 2.4 GHz TV 2.4 GHz REMOTE MICROPHONE + 2.4 GHz REMOTE 2.4 GHz PROGRAMMER STANDARD CHARGER CUSTOM CHARGER MINI TURBO CHARGER TRULINK REMOTE SURFLINK MEDIA 2 SURFLINK REMOTE SURFLINK REMOTE MICROPHONE 2 SURFLINK MINI MOBILE SYSTEM		
SURFLINK MOBILE 2	\$249.99	\$289.99

### ADDITIONAL OPTIONS

STANDARD PRODUCT RECASE: \$29.99

### WARRANTY DATE: \_\_\_\_\_

WILL BE VERIFIED UPON RECEIPT. CHARGES WILL APPLY IF OUT OF WARRANTY. PLEASE CALL CUSTOMER SERVICE OR CHECK STARKEYPRO.COM FOR WARRANTY DATES.

PRICES SUBJECT TO CHANGE. INTERNATIONAL PRICES MAY DIFFER.

## STEP 2 - DEVICE INFORMATION

**FIRST NAME**

SERIAL NUMBER (INCLUDE MAKE & MODEL IF NOT A STARKEY DEVICE)

**LEFT**

**LAST NAME**

SERIAL NUMBER (INCLUDE MAKE & MODEL IF NOT A STARKEY DEVICE)

**RIGHT**

### COMPLETE SECTION BELOW IF REPLACEMENT IS REQUIRED

RECEIVER GAIN    CABLE LENGTH    OR    ABSOLUTE POWER RECEIVER SERIAL NO.  
        OR   

IMPRESSION ENCLOSED     USE SCAN ON FILE

ADDITIONAL SERIAL NO. # (CHARGER/ACCESSORY) \_\_\_\_\_

RECEIVER GAIN    CABLE LENGTH    OR    ABSOLUTE POWER RECEIVER SERIAL NO.  
        OR   

IMPRESSION ENCLOSED     USE SCAN ON FILE

**NOTE:** Fit-Related Issues Require New Impressions

### USER INFORMATION

LEFT    MCL: \_\_\_\_\_    UCL: \_\_\_\_\_    500kHz: \_\_\_\_\_    1kHz: \_\_\_\_\_    2kHz: \_\_\_\_\_    3kHz: \_\_\_\_\_    4kHz: \_\_\_\_\_  
 RIGHT    MCL: \_\_\_\_\_    UCL: \_\_\_\_\_    500kHz: \_\_\_\_\_    1kHz: \_\_\_\_\_    2kHz: \_\_\_\_\_    3kHz: \_\_\_\_\_    4kHz: \_\_\_\_\_

## STEP 3 - PRODUCT

### STANDARD PRODUCTS AND ACCESSORY/CHARGER - REPAIR (CHECK ALL THAT APPLY)

- |  |                                     |
|--|-------------------------------------|
| <input type="radio"/> DEAD                                     | <input type="radio"/> WEAK          |
| <input type="radio"/> FADES                                    | <input type="radio"/> DAMAGED CASE  |
| <input type="radio"/> DISTORTED                                | <input type="radio"/> INTERMITTENT  |
| <input type="radio"/> EXCESSIVE BATTERY DRAIN                  | <input type="radio"/> WILL NOT READ |
| <input type="radio"/> RIC ABSOLUTE POWER SHELL                 | <input type="radio"/> CONNECTIVITY  |
| <input type="radio"/> FEEDBACK                                 | <input type="radio"/> NOISY         |
| <input type="radio"/> RIC ABSOLUTE POWER RECEIVER CABLE LENGTH |                                     |

REFERENCE #

### SPECIAL INSTRUCTIONS

American Hearing Benefits  **START HEARING**  
 HAS CHANGED TO

DO NOT WRITE HERE  
 FACTORY USE ONLY